



MAZ-161100010405

Seat No. \_\_\_\_\_

**B. B. A. (Sem. IV) (CBCS) Examination**

March / April – 2018

**Organization Behaviour  
(New Course)**

Time :  $2\frac{1}{2}$  Hours]

[Total Marks : 70

**Instructions :**

- (1) It is compulsory to attend all questions.
- (2) All questions carry equal marks.

1 What do you mean by Organization Behaviour ? Briefly explain the contributing disciplines to O.B.

**OR**

1 Explain the significance and limitations of OB.

2 What do you mean by perception ? Explain the perceptual process.

**OR**

2 What do you mean by learning ? Give the brief idea of components of learning process.

3 What do you mean by Group ? Explain the Group Formation process in brief.

**OR**

3 What do you mean by Team ? Explain the popular forms of Team.

4 Explain the Maslow's Needs Hierarchy theory of Motivation.

**OR**

4 Explain the characteristics of Transformational leadership and charismatic leadership.

**5** What do you mean by Positive Organizational Behaviour ? Which are the key components of POB ?

**OR**

**5** What do you mean by Emotional Intelligence ? Explain the dimensions of Emotional Intelligence.

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